

Cont. 207,184

10/549967  
JC17 Rec'd PCT/PTO 16 SEP 2005

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**APPLICANT:** Wolfgang Kratzenberg  
**SERIAL NO.:** Not yet known (PCT/EP2004/002697)  
**FILED:** Concurrently  
**FOR:** CUSTOMER ASSISTANCE SYSTEM FOR STORES  
**EXAMINER:** -- Group: --

Mail Stop: PCT  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT**

Sir:

Pursuant to 37 CFR sections 1.97 and 1.98, applicant respectfully requests that the documents listed on the attached form PTO-1449, be made of record and considered in connection with the examination of this application. Copies of the listed document are enclosed. A translation of the foreign language document(s) is not readily available.

The documents submitted herewith were cited in a Search Report

(copy enclosed) issued in the above-identified PCT application.

U.S. Patent No. 4,882,724 discloses a shoppers communication system and processes relating thereto.

U.S. Patent No. 5,361,871 (corresponds to International Publication WO 9B/04449 cited in the Search Report) discloses a product information system for shoppers.

U.S. Patent No. 6,424,845 (corresponds to European Publication EP 0991039A cited in the Search Report) discloses a portable communication device.

International Publication WO 98/38589 discloses an in-store consumer targeted messaging system.

German Publication DE 100 28 980 A1 discloses a method of guiding a consumer through a supermarket according to which preparatory to shopping, a list of different products is obtained from a consumer and is input in a data processing and storing device such as PC, laptop, notebook and the like. After the consumer has been identified in the entrance region, the input

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products and a shopping cart, which is supplied by the supermarket, are

electronically tied. The cart would also display the products.

The products are associated with respective sender/receivers. The customer is guided optically or acoustically to respective products.

Respectfully submitted,

*Alexander Zinchuk*

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This correspondence is being deposited with the United States Postal Service on September 16, 2005 in an envelope as "Express Mail Post Office to Addressee" Mailing Label Number **ER 843 205 048 US** addressed to the Honorable Commissioner for Patents, Alexandria, VA 22313-1450.

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Form PTO-1449  
(Rev. 7-80)U.S. Department of Commerce  
Patent and Trademark OfficeJ017 Rec'd PCT/PTO  
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Serial No.

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(PCT/EP2004/002697)INFORMATION DISCLOSURE CITATION  
IN AN APPLICATION  
(Use several sheets if necessary)

Applicant Wolfgang Kratzenberg

Filing Date

Concurrently

Group

## U.S. PATENT DOCUMENTS

*Examiner Initial		Document Number							Date	Name	Class	Subclass	Filing Date If Appropriate
	AA	4	8	8	2	7	2	4	11/1989	Vela et al.			
	AB	5	3	6	1	8	7	1	11/1994	Gupta et al.			
	AC	6	4	2	4	8	4	5	7/2002	Emmeft et al.			
	AD												
	AE												
	AF												
	AG												
	AH												
	AI												
	AJ												

## FOREIGN PATENT DOCUMENTS

		Document Number							Date	Country	Class	Subclass	Translation YES NO	
	AL	9	8	3	8	5	8	9	9/1998	PCT				
	AM	0	0	2	8	9	8	0	1/2002	Germany				X
	AN													
	AO													
	AP													

## OTHER RELATED ART (Including Author, Title, Date, Pertinent Pages, Etc.)

	AR		
	AS		
	AT		

Examiner

Date Considered

\*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.